

Paula A. Nofsinger
Director of Human Resources

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TO:

**Board of Supervisors** 

FROM:

HR Committee

DATE:

October 13, 2015

SUBJECT:

Human Resources Committee Report

The HR Committee met in the First Floor Conference Room at 107 North Kent Street at 8:00am on Friday, October 9, 2015. All members were present with the exception of Supervisor Wells.

#### \*\*\* Items Requiring Action\*\*\*

1. The Committee recommends approval to create two (2) new Assessor positions within the Commissioner of Revenue's office.

#### \*\*\*Items Not Requiring Action\*\*\*

1. The HR Director provided to the group an update of the projects and priorities and the position allocation chart.

There being no further business, the meeting was adjourned.

The next HR Committee meeting is currently scheduled for Friday, November 13, 2015.

Respectfully Submitted,

#### **Human Resources Committee**

Robert Hess, Chairman Robert Wells Jason Ransom Don Butler Dorrie Greene Beth Lewin

By: 1 000

Paula A. Nofsinger

Director of Human Resources



ELLEN E. MURPHY COMMISSIONER

## Frederick County, Virginia OFFICE OF COMMISSIONER OF THE REVENUE

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Phone: 540-665-5681 Fax: 540-667-6487

September 28, 2015

To: Paula Nofsinger for:

Personnel Committee Finance Committee Frederick County Board of Supervisors

By Hand

The Commissioner's office has a proposal before you today, relating to real estate personnel and reassessment:

The real estate assessment section in the office of the Commissioner of the Revenue is in dire need of personnel in order to complete daily tasks AND the Reassessment of Real Estate for the next assessment due for hearings in September 2016.

For your information, we are much more conservative than localities of a similar number of parcels who do their own reassessment. An example: The City of Hampton has about 50,000 parcels (we have 46,201 taxable). They employ 16 field assessors and 5 part time assessors to do reassessment work only (information provided by the real estate division of the Virginia Department of Taxation.)

Real estate is absolutely off the charts! Eastern real estate home sales are up 10.5% and we are experiencing a very large volume of permits, deeds and of course build outs requiring new assessments.

Here is where we are at 7/31/2015: We have two assessors in the COR section of our budget. They handle the day to day additions and changes to real property, caused by deeds and transfers, handle land use assessment, and interview and if appropriate adjust for three tax relief programs. These staff members also assist with the reassessment although they have enough to do without adding that. Other staff handle generation of billings twice annually, Public Service Corporation adjustments from state and billings, street lights, Star Fort billings, sanitary districts, legal work, Pictometry and mapping, recording deeds & transfers, and phones/walk-ins. Of course my chief deputy and GIS analyst also do reassessment and other real estate work on the computer and in-house chores – they shouldn't have to but they do because it is the only way to successfully get everything done. My chief deputy regularly loses time off because she doesn't take it in order to get our work done. I also work an average of 50 hours per week – year round.

In the reassessment budget section we have one assessor, one data collector who is full time and two part-time data collectors - one who works ½ week or less and one working about a 30 hour week.

Commissioner of the Revenue Duties & Responsibilities Page 2

We desperately need two more full time assessors! I would suggest these be hired under the Reassessment budget since that will be their primary objective and assignment.

I implore you to approve the advertisement and eventual hiring of two qualified assessors. My request is for a total of \$85,944.48 for 8 months in the current FY 2016 budget. This is a base salary of \$45,200 per year plus fringes of \$19,258.36 (\$128,916.72 annualized). I do not want to see our quality of assessment – which has always been superlative – to suffer from lack of man power.

<u>I had included one such assessor in my FY 2016 budget but it was cut.</u> Growth and activity in real estate now indicate that we will need at least two. Also applications for a part time assessor to replace one leaving at the end of this month have been less than fruitful.

My sincere appreciation for your time and consideration!

It is my pleasure to serve the citizens of Frederick County and provide the high level of service and accurate assessment that we generate.

Ellen E. Murphy

Commissioner of the Revenue

Ellen Murphy

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Locality - under COR or designated dept.	Parcels	% Commercial & Industrial	# Full Time Assessors (Office & other RE duties not incl)	# Part Time Assessors	# Data	Annual Budget - Reassess- ment only	Average Cost per Parcel per year - KNOWN SALARIES Average Salary Frequency of ONLY - Full time staff Assessment	Average Salary Frequency o	Frequency of Assessment	Frequency of Property Visits
		3		735633013	Collectors	шен ошу	CINET	- Full time statt	Assessment	Years
ALBEMARLE	42,629	3.0	11	1		1,300,000	30.50	52,244 ANNUAL	ANNUAL	PERIODIC
ARLINGTON	64,309	2.6	14			2 1,991,000		63,225 ANNUAL	ANNUAL	PERIODIC
CULPEPER	22,530	6.9	3	1		493,830			48,500 BIENNIAL	PERIODIC
HAMPTON	48,900	5.0	17	2		4 1,111,851	22.74		ANNUAL	TWO-FOUR
HANOVER	45,941	5.0	8	1		2 1,200,000			ANNUAL	OWT
HARRISONBURG	12,514	20.5	4			312,970			ANNUAL	THREE
IAMES CITY-CNTY	32,511	4.0	6			821,877	25.28		50,000 BIENNIAL	TWO-FOUR
LOUDOUN	129,836	4.0		23 VARIES	Д	10 NOT PROVIDED*			ANNUAL	CYCLED
LOUISA	28,700	1.7	4	1		NOT PROVIDED		47,500	47,500 FIVE YEARS	FIVE YEARS
LYNCHBURG	29,980	8.5	5			724,070	24.15	45,600 BIENNIAL	BIENNIAL	TWO
ROANOKE CITY	43,473	11.4	10			1,583,119		48,455 ANNUAL	ANNUAL	THREE-FOUR
ROANOKE CNTY	43,989	4.4	8			872,000	19.82	56,300 ANNUAL	ANNUAL	TWO-THREE
ROCKINGHAM	48,000	4.0	3	. 4		6 NOT PROVIDED	COMM/IND HIRE OUT	36,000	36,000 FOUR YEARS	FOUR-SIX
SPOTSYLVANIA	61,903	4.2	8	3		2 910,501	15.01		55,000 BIENNIAL	VARIES
STAFFORD	52,724	3.8	8			628,800	11.93	63,700 ANNUAL	ANNUAL	TWO-FOUR
WISE	28,103	15.7	4	4 VARIES	VARIES	165,000	SOME HIR	35,000	35,000 FOUR YEARS	FOUR
YORK	24,027	5.9	5	1		2 550,000		47,200 BIENNIAL	BIENNIAL	THREE-FOUR
FREDERICK	47,664	2.8	2**	1		1 268,546	5.63	45,235	45,235 BIENNIAL	OWT
Culpeper is trying to hire now	ng to hire now									
* Loudoun depa	artment budg	et not broke	Loudoun department budget not broken out by real estate, business and personal property	state, busines	s and perso	nal property				
Figures - provided by localities and as reported and varified on VAAO annual statistical report for in	ed by localitie	s and as rep	orted and vari	fied on VAAO	annual stat	istical report f	or in house assessment	ssment		
**All coloring Association of Assessing Officers	Association	of Assessing	Officers							
of Commories	l'industrial is	Shows boa	מס ווסר וווכומי	ne general re	al estate EX	CEP1 Frederic	ncludes one	assessor from COR budget	COR budget	
% of confillerical/illustrial is shown because of additional time it takes	al/industrial is	snown bec	ause of additio	nal time it tak	es to assess	to assess such properties	ies			
ereen shows localities with closest humber of parcers to Frederick	COLLEGO ANICLI	Closest Hulli	nei oi baiceis	to Frederick						

# HR Committee Projects List

												2	P	Priority
F&R Presentation on Overtime Components	Items	Awards program for part time staff	Mentorship Program	Develop MOU's with Constitutional Officers and Agencies	Develop Policy definition on items for HRC review	Develop Take Home Car Policy	Total Comp & Benefits Study	Study Bonus/Incentive Policy	Recommend Employee Bonus Ordinance	Recommend Merit/COLA percent to BOS	Review and Prioritize all new position requests at one time	Establish standards for salary scale increases	Develop County Pay Philosophy	Priority Projects
November	Timeframe			7/1/2016						<b>During Budget process</b>	<b>During Budget process</b>	For Budget process	For Budget process	Timeframe
HRC	Requested By	P&R Director	P&R Director	County Administrator	County Administrator	County Administrator	Supervisor Lofton	P&R Director	HRC	HRC	HRC	HRC	HRC	Requested By

Department	Funded	Unfunded	Total
Title			
Clerk's Office			
Clerk	1		
Deputy Clerk	2		
Sr Records Clerk			
Records Clerk	4		
Scanning Technician	1		
Totals	9	0	9
Comm of the Revenue			
The state of the s	1		
COR	1		
Real Estate Assessment/Chief Deputy Business Division Chief	1		
	7.5		
Personal Property Supervisor	1		
Auditor	1		
Assessor	3		-100
Data Collector	1		
GIS Analyst	1		
Administrative Assistant	2		
Sr Account Clerk	3		
Account Clerk	4		10
Totals	19	0	19
Commonwealth's Attorney's Office		<del></del>	
Commonwealth's Attorney	1		
Deputy Commonwealth's Attorney	1		
Assistant Commonwealth's Attorney	4		2 D
Sr Legal Secretary	1		
Legal Secretary	4		1-04
Secretary	1		
Victim Witness			
Program Coordinator	1		W. S
Secretary	1		
Totals	14	0	14
County Administrator's Office			
County Administrator	1		
Assistant County Administrator	1		
Deputy County Administrator	1		
Public Information Officer	1		
CSA Coordinator	1		
Administrative Assitant	2		
Secretary	1		

Department	Funded	Unfunded	Total
Totals	8	0	8
County Attorney's Office	8	*17	- 11 - 11 - 11 - 11 - 11 - 11 - 11 - 1
County Attorney			
Legal Secretary	1		
Totals	2	0	2
Economic Development			***
EDA Director	1		
Existing Business Coord	1		
Marketing Manager	1		
Totals	3	0	3
Totals	3	0	3
Extension Office			
Extension Tech	1		
Secretary	1		
Totals	2	0	2
Finance Department			
Finance Director	1		
Assistant Finance Director	1		
Payroll Manager	1		
Risk Manager	1	***	
Accounting Supervisor	1		
Finance Specialist	2		
Totals	7	0	7
Eiro & Dossus Donortment		200 000	
Fire & Rescue Department	-		
Fire Chief	3		
Deputy Chief	3		
Captain Lieutenant	11		
F&R Specialist	32		
F&R Specialist F&R Technician	8		
	32		
Firefighter/EMT Administrative Assistant			
	1		
Sr Secretary Secretary	2		
Resource Management Specialist	1		
EMS Billing Manager	1	<b></b>	
Totals	96	0	06
	90	U	96
HR Department			

Department		Funded	Unfunded	Total
	HR Director	1		
Benefits A	dministrator	1		
	R Generalist	1		
ŀ	IR Specialist	1		
Totals		4	0	4
IT Department		2		
	IT Director	1		
Network Operation	ns Manager	1		
	SIS Manager	1		
	IIS Manager	1		
	upport Tech	1		
	ems Analyst	1		
	PC Tech	2		
	GIS Analyst	1		
	GIS Tech	1		
MIS Sr Program		1		
MIS Program		1		
	Programmer	1		
Administrati		1		
Totals	Verneelle	14	0	14
		-		4 '
Juvenile Probation Office				25 87
Juvenile Proba	tion Officer	2		
Totals	CON OTHER	2	0	2
			-	
Maintenance				
Maintenance	Supervisor	1		-
	e Specialist	1		
	d Custodian	1	<del>-</del>	
1100	Custodian	6		
Totals	Custoulari	9	0	9
NDADC				
NRADC	a who be a selected			
	erintendent	1		
Assistant Superinter				
	Captain	4		
	Lieutenant	8		
	Sergeant	20		
	nal Officers	112		
Correctional Syst		1		
Correctional Sy		1		
Вс	oking Tech	3		

Department	Funded	Unfunded	Total
Property Clerk	1		
Administrative Assistant			
Business Manager			10
Accounting Tech			*
Account Clerk			200110
Nursing Director	1		
LPN	11		
CHA	1		
Mental Health Director	1		
Mental Health Consultant	1		- M. C.
Maintenance Supervisor			
Maintenance Tech			
Food Service Manger	1		
Food Service Supervisor			
Inmate Program Coordinator			-
Inmate Program Specialist			
PTS Coordinator			
PTS Case Manager/Investigator	4		
Secretary	1		-
Records Supervisor/LIDS Tech			
Records Clerk	6		
NRADC/DCS	201	0	201
Court Service Director	1		
Court Service Director	1		
Administrative Assistant			
	1		
Sr Probation Case Officer	1		
CC Case Manager	2		
ASAP Case Manager	4		
Records Clerk	2		
	12	0	12
otals	213	0	213
Parks & Recreation Department			
P&R Director	1	<del></del>	
Park Superintendent	1		
Recreation Superintendent	1		
Operations Supervisor	1		
Marketing Manager	1		
Administrative Assistant	2		
Park & Stewardship Planner	1		
Park Manager	2		

Department	Funded	Unfunded	Total
Program Supervisor	5		
BASICRec Manager	1		WW
Recreation Tech	9		
Registration Specialist	2		
Maintenance Specialist			
Park Tech	2		
Park Caretaker	9		
Totals	39	0	39
Planning & Development	-		34
Planning Director	1		
Assistant Planning Director	1		
Assistant Transportation Director	1		
Sr Planner	1		
Zoning Administrator	1		
	1		-
Zoning Tech GIS Tech			
Administrative Assistant	1		
	1		
Sr Secretary	2		
Totals Secretary		0	4.4
Totals	11	0	11
Public Safety Communications			
PSC Director	1		
Secretary	1		
Communications Supervisor	1		
Communications Officer	13		
Totals	16	0	16
Public Works			
Administration			
Assistant PW Director	1		
Administrative Assistant	1		
Project Manager	1		
Environmental Inspector	1		
Animal Shelter			
Manager	1		
Assistant Manager	1		
Secretary	1		
Sr Animal Caretaker	2		
Animal Caretaker	2		

	Unfunded	Total
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2	0	2
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Department	Funded	Unfunded	Total
Sheriff's Office			
Sheriff	1		Hate:
Major	1		
Captain	4		
1st Lieutenant	1		
Lieutenant	9		
Sergeant	3		
Investigator	18		
Deputy	81		
Communications Operations Supervisor	1		
Communications Officer	3		
Crime Analyst	1		
Evidence Clerk	1		
Administrative Assistant	2		
Records Clerk	8		
Totals	134	0	134
Treasurer's Office			51 -1 XXVIII
Treasuerer	1		3400
Deputy Treasurer	2		
Revenue Analyst	1		
Sr Collector	1		
Sr Account Analyst	1		
Collector	1		
Account Analyst	3		
Mortgage Specialist	1		
Totals	11	0	11
Winchester Regional Airport			
Airport Director	1		
Operations Supervisor	1		
Maintenance Tech	2		
Flight Line Tech	4	<del></del>	
Account Clerk	1		
Customer Service Rep	2		
Totals	11	0	11
			11
Grand Total	686	0	686